

SOFTWARE ASSISTANCE YOU CAN RELY ON.

Document and output management is a highly complex and ever-developing process. Kyocera software will optimise your output and ensure maximum security, efficiency and ease of use. We've designed KYOsupport, a comprehensive service package to help you get the most from your Kyocera software by providing technical assistance and steady improvements.

BENEFITS OVERVIEW.

- ▶ Hotline to highly-qualified specialists
- ▶ Direct on-line support and technical assistance
- ▶ Download of all required files (installation guide, updates, FAQs etc)
- ▶ 1 year KYOsupport package can be extended up to 5 years
- ▶ Regular functionality improvements



SOLVING TECHNICAL ISSUES.

Whether you need help installing or updating your software or solving technical issues, with KYOsupport you're one phone call away from a dedicated and highly skilled IT team. It's just one more reason why you can trust Kyocera to help keep your business running as smoothly as possible.

EXPERT HELP AT THE TOUCH OF A BUTTON.

KYOSupport gives you direct access to our service hotline manned by technical specialists waiting to assist you with the use of your Kyocera software. With KYOSupport you also receive on-line access to extended web-based information for each Kyocera Solutions package you use. This includes support tools and downloads of our latest updates and FAQs.

We also offer interactive on-line support to solve your technical issues. Our support specialists are able to view your screen to work with your questions or issues on-line. This use of screen sharing is unique to KYOSupport and is proving to be a fast and effective way of providing on-line support.

All Kyocera software, whether purchased or free, can be combined with a KYOSupport package. The 1-year KYOSupport package included with all purchased Kyocera software can be extended for up to a total of five years cover.

PLEASE REGISTER ON-LINE TO ACTIVATE YOUR SUPPORT PACKAGE.

1. Visit <http://registration.kyoceramita.eu>
2. Select your product from the table and click the link in the KYOSupport column.
3. Enter the on-line registration code, serial number and your email address.
4. You will receive your personal support ID by e-mail.
5. Please retain this support ID for reference when calling the hotline.

Your Kyocera Business Partner:

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